

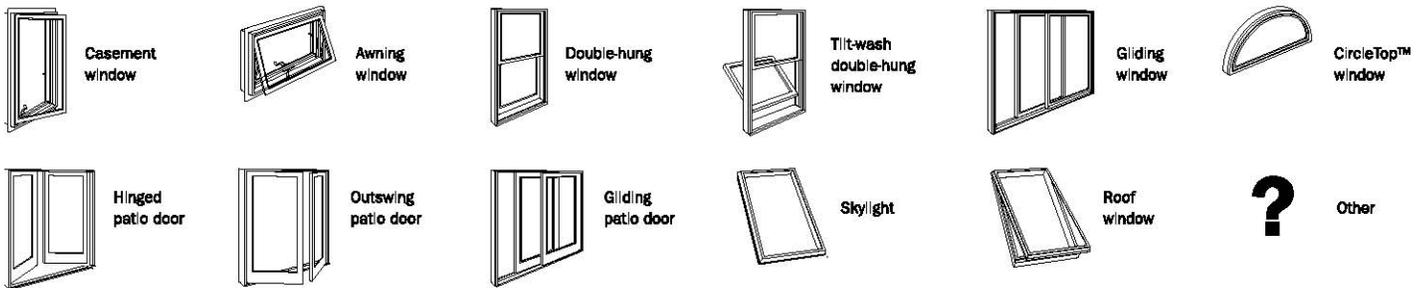
Prior to calling Andersen, if your Andersen product is 2007 or newer please look for the Product Identification Number located on the head or side jamb.

2'-9 3/4" x 6' - 4 15/32"		FWH - TTPN
Prod # 3168		HPT
Part # 0026664181302007	Ph# 1-888-888-7020	S - HDW
Prod Id 211 -070731 -00678	AndersenWindows.com	

This number will help us identify the style of product you have. If you do not have or cannot find the Production Identification Number, please print this page and identify these important product details so that we can accurately identify your Andersen product and issue.

STEP 1: Product Identification Number: _____

STEP 2: Circle the primary window or patio door type in question.



STEP 3: Circle the frame color.

Exterior frame color

1. White 2. Sandtone 3. Terratone® 4. Forest Green 5. Cocoa Bean 6. Other/Custom

Interior color

1. White 2. Sandtone 3. Terratone® 4. Forest Green 5. Cocoa Bean 6. Pine 7. Oak 8. Maple 9. Other/Custom

STEP 4: Indicate the exposed glass dimension, or "daylight" glass size. Simply measure the width and height of the exposed glass from the inside, edge to edge. WIDTH _____ inches HEIGHT _____ inches

STEP 5: Provide glass logo information. (Information surrounding Andersen logo in the bottom corner of the glass)



Enter ALL words, numbers or symbols and approximate location to logo here: (Examples: "CIG-3 2-95.6 over logo," "High-Performance Sun™ II under logo," etc.)

There is no AW logo on the glass.

STEP 6: Circle grille type and color.

1. No Grilles on product in question 2. Between glass panes 3. Inside (removable) 4. Outside Circle Grille Color 1. White 2. Sandtone 3. Terratone® 4. Stainless steel

STEP 7: Circle the handing of the product. When looking at the window from the outside, the hinges are

1. No hinges on window in question 2. left 3. right

STEP 8: If a door, how many door panels are in the unit?

1. Two 2. Three 3. Four

STEP 9: Describe the issues with your window or patio door.

When complete, please call Andersen at **1-888-888-7020** (7am-7pm CST Mon-Fri & 8am-4pm CST Sat).

* All Andersen® tempered glass also includes a tempering code in a separate corner of the glass. This information is not necessary to provide assistance. If the information found does not include the Andersen logo (as shown above), please check the other corners of the glass on the unit for the necessary logo information.